

THE STATE OF TEXAS   §  
                                     §  
COUNTY OF HARRIS   §

**THIS FIRST AMENDMENT TO THE CONTRACT FOR 3-1-1 HELPLINE MAINTENANCE AND ENHANCEMENT SERVICES** (the "First Amendment") is made on the countersignature date between the **CITY OF HOUSTON, TEXAS** (the "City"), a municipal corporation and **PERFICIENT, INC.** (as successor in interest to Digital Consulting & Software Services, Inc.), ("Contractor").

**BACKGROUND:**

By Ordinance No. 2003-927, the City entered into a contract with Contractor, which was passed and adopted by City Council on October 8, 2003. Under the Contract (55367) (the "Original Contract"), Contractor provides a 5-member technical team at the City's 3-1-1 call center to support the City's 3-1-1 System.

The City would like to amend the Original Contract to amend the hourly rate for Contractor's Team Lead who supervises Contractor's 5-member technical support team.

For and in consideration of the mutual promises, covenants, agreements and benefits contained in this First Amendment, the City and Contractor mutually agree to amend the Original Contract as follows:

**I.**

Exhibit "C" of the Original Contract is replaced with the amended Exhibit "C" attached to this First Amendment and made a part of the Original Contract.

II.

In the event of a conflict between the Original Contract and this First Amendment, this First Amendment shall prevail.

III.

All other terms and conditions of the Original Contract except as amended in this First Amendment shall continue in full force and effect.

**Signatures**

The Parties have executed this First Amendment in multiple copies, each of which is an original.

**PERFICIENT, INC.** (as successor in interest  
to Digital Consulting & Software Services, Inc.)

**CITY OF HOUSTON, TEXAS**

By: Rhonda Pierce  
Name: Rhonda Pierce  
Title: General Manager

By: \_\_\_\_\_  
Mayor

ATTEST/SEAL (if a corporation)  
WITNESS (if not a corporation)

ATTEST/SEAL:

By: Robert Lopez  
Name: Robert Lopez  
Title: Director of Business Development

\_\_\_\_\_  
City Secretary

APPROVED:

\_\_\_\_\_  
City Purchasing Agent

\_\_\_\_\_  
Chief Information Officer

APPROVED AS TO FORM:

COUNTERSIGNED BY:

\_\_\_\_\_  
Assistant City Attorney  
L.D. File No.0410200027002

\_\_\_\_\_  
City Controller

DATE COUNTERSIGNED:

\_\_\_\_\_